

# **Marilleva Italian Ski School**

## **CONDITIONS OF SALE**

By paying for the reservation, the Customer declares to have read, knows and accepts the following general conditions of sale:

- all lessons must be paid in advance;
- the sports lesson hour is conventionally 55 minutes;
- it is not possible to convert group courses into private lessons;
- the equipment and the ski pass are not included in the price of the lesson;
- all lessons, whether private or group, take place in any weather condition. In the event of total closure of the lifts, lessons not taken will not be refunded but recovered;
- group ski courses are activated with a minimum of 5 participants per level and type, while snowboard courses are activated with a minimum of 4 participants. If the number of participants in a group course is less than the minimum number of people, the School reserves the right to transform the course into private lessons by reducing the number of hours;
- on the first day of the course each child will receive a colored jacket, in case of failure to return it, the payment of €15.00 will be required as the cost for the necessary repurchase;
- students under 18 must be accompanied to the lesson and subsequently picked up by a parent or delegated adult.

## **REFUNDS**

- In the event of injury or illness, upon presentation of a medical certificate issued by a local doctor, a voucher will be issued for the value of the unused amount, to be used within the following winter season;

as an alternative to the voucher, from the day following the presentation of the medical certificate, a refund will be made by applying the following rates for group courses:

€ 20 for each day missed for Baby Group Courses, Adult Courses and Snowboard Courses

€ 30 for each day missed for the Full Immersion Course.

- In case of impediment communicated by email at least 7 days before the start of the course, the entire amount previously paid will be refunded, withholding € 20 as secretarial fees. No deductions will be made if a voucher is accepted and can be used within the following winter season.
- If you book multiple private lessons, you will be asked to pay a deposit equal to the amount of the first day of lessons, which will in no case be refunded.
- Only the sick or injured participant is refunded; in the case of private lessons with multiple people the refund is equal to the amount of the second person.
- All refunds granted by the School management will be paid by bank transfer.